

CORPORATE POLICY

COMPANY

ETMA is an efficient and innovative company close to its customers and developed in a sustainable way, whose main activity is the production of metal parts.

It guarantees high levels of productivity through specific objectives making the company more competitive.

The strategic focus consists of diversifying its activity in several lines of business and widening the offer range by presenting itself in the market with 10 integrated processes. All stakeholders described below are involved in this policy:

CLIENTS

To exceed the expectations of its customers through continuous improvement in quality, service, productivity, flexibility and innovation in products and processes, taking into account customer satisfaction and applicable legal requirements.

SHAREHOLDERS, REGULATORY AND FINANCIAL ENTITIES

To guarantee the organisation's sustainable development and boost mutual trust relations, meeting expectations and creating value for several internal and external stakeholders, including its shareholders and other regulatory and financial entities.

PEOPLE

Enhance the skills of its employees to actively improve their performance, since the success of the organisation depends on them as its most valuable resource.

COMMUNITY AND ENVIRONMENT

It ensures a commitment to protect the environment by promoting an improved efficiency when using natural resources by reducing consumption (energy) and acting actively in pollution prevention through the application of good environmental management practices, with emphasis on careful waste management produce-favouring reduction, reuse and recycling/recovery.

It ensures the consistent risk integration in decision-making, adapting and implementing the necessary actions to achieve continuous improvement of management system to enhance its environmental performance.

It complies with current legislation and regulations and keep its activities and processes permanently according to applicable environmental requirements and others endorsed by the company.

PROVIDERS

To maintain partnerships with its suppliers for mutual benefit and share good practices

The participation of all employees and management is essential for the success of this commitment. Each ETMA employee is responsible for implementing the ETMA Policy.

The management system was prepared in accordance with the NP EN ISO 9001, NP EN ISO 14001 and IATF 16949 standards.

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(Administração)